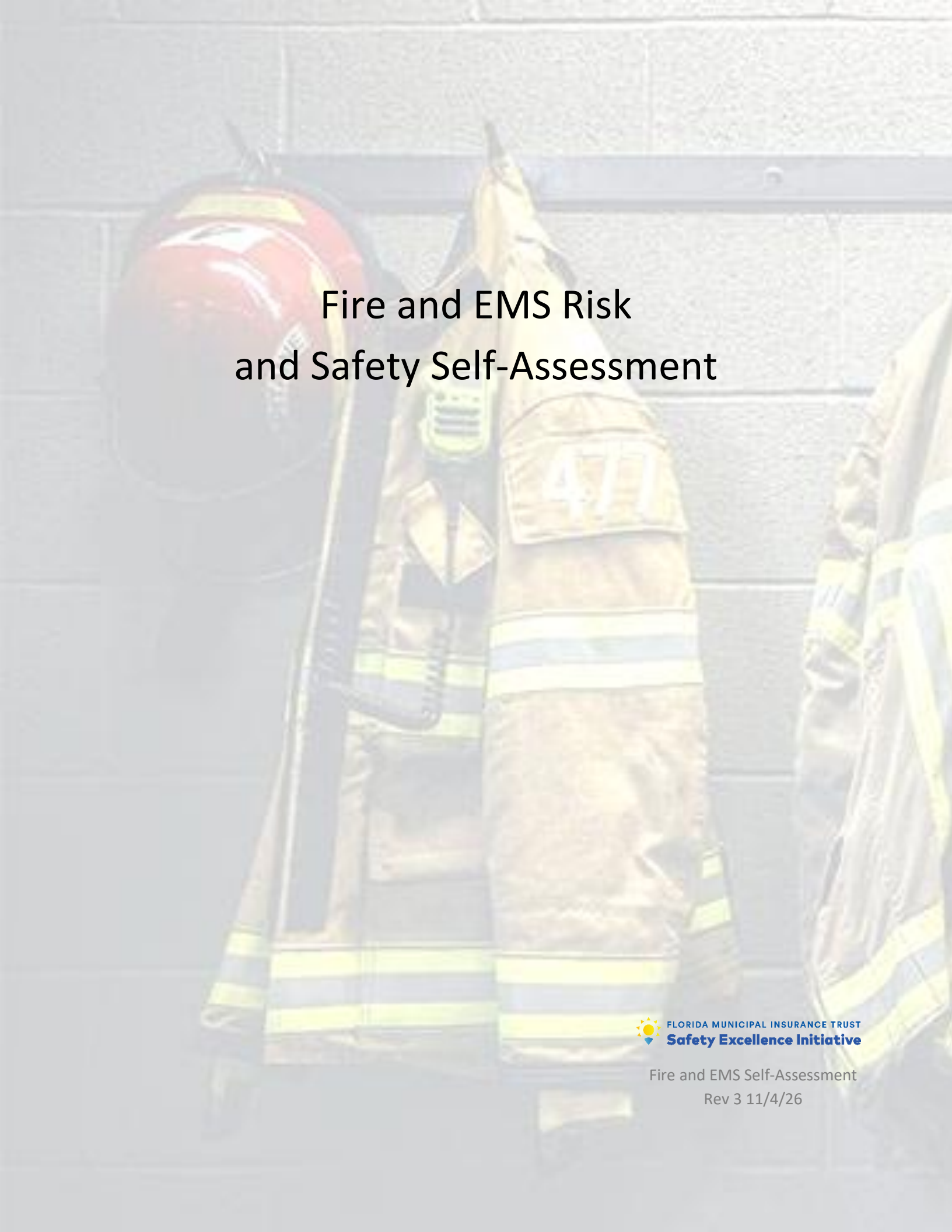


Fire and EMS Risk and Safety Self-Assessment

FLORIDA MUNICIPAL INSURANCE TRUST
Safety Excellence Initiative

Fire and EMS Self-Assessment
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Disclaimer and Limitation of Liability

The Florida Municipal Insurance Trust (FMIT) Safety Excellence Initiative (SEI) Assessment is intended solely as a voluntary risk management and continuous improvement tool. The assessment evaluates selected safety management practices, policies, procedures, documentation, and operational controls that were available and observed at the time of the review. The results, recommendations, scores, and accreditation status are based upon information provided by the participating organization and do not constitute a guarantee of compliance with any federal, state, or local law, regulation, standard, accreditation requirement, or industry best practice.

Participation in the SEI program and successful completion of an assessment do not guarantee the absence of injuries, illnesses, claims, losses, liability exposures, regulatory violations, or other adverse events. The assessment is not a comprehensive audit of all operations, hazards, or management practices and should not be relied upon as legal, regulatory, engineering, or professional advice.

The participating organization retains sole responsibility for maintaining a safe work environment, complying with applicable laws and regulations, implementing corrective actions, and managing its operations. FMIT reserves the right to modify assessment criteria, scoring methodologies, accreditation requirements, and program benefits at any time.

SEI accreditation signifies that the organization demonstrated implementation of applicable safety management elements at the time of assessment and is intended to recognize commitment to safety excellence and continual improvement. Accreditation does not constitute certification of regulatory compliance, operational safety, or freedom from risk.

FMIT Safety Excellence Initiative

The Florida Municipal Insurance Trust (FMIT) Safety Excellence Initiative (SEI) is a voluntary accreditation program designed to help Florida law enforcement departments develop, implement, and sustain effective safety and risk management systems. The program is founded on the principle that departments that proactively identify hazards, manage risk, train employees, investigate incidents, and promote leadership accountability experience fewer injuries, illnesses, vehicle crashes, workers' compensation claims, liability exposures, and other preventable losses. The purpose of the FMIT Safety Excellence Initiative is to provide participating departments with practical guidance, assessment tools, sample resources, and best practices that support continuous improvement in employee safety, organizational readiness, and risk management. By participating in the program, departments can strengthen their safety culture, improve operational performance, reduce losses, and better protect both employees and the communities they serve.

Voluntary Safety Accreditation Program

Participation in the FMIT Safety Excellence Initiative is completely voluntary and available to all eligible FMIT member fire departments. Departments that successfully demonstrate implementation of the safety and risk management practices outlined in this assessment may earn a Certificate of Safety Excellence. Accreditation is based on demonstrated implementation and effectiveness, not simply the existence of policies or stated intentions. During the assessment process, departments are evaluated on documented evidence of safety management practices, leadership involvement, employee participation, training programs, operational controls, inspections, corrective action processes, and continuous improvement efforts.

Sample Resources

Sample resources are provided to assist your department in implementing and strengthening its safety and risk management programs. These resources are intended to serve as practical examples and may be adopted, modified, or customized to meet your department's specific operational needs. All referenced documents and supporting materials can be accessed and downloaded using the link below: Fire and EMS Safety Excellence Resources

Safety Excellence Levels

The FMIT Safety Excellence Initiative recognizes departments at three progressive levels of achievement. Each level reflects the maturity and effectiveness of the department's safety and risk management system.

Level 1: Safety Foundations

- **Focus:** Establishing the fundamental components of an effective safety management system.
- Level 1 recognizes departments that have implemented many of the foundational elements necessary to manage risk and promote employee safety. Leadership has demonstrated a commitment to safety, core policies and procedures are in place, required training is being conducted, and hazards are being identified and addressed. Departments achieving Level 1 have established a structured framework for safety management and are actively working toward continuous improvement.
- To achieve Level 1, the department must:
    - Achieve an overall assessment score of 70% or greater
    - Achieve a minimum score of 60% in every applicable assessment section
    - Meet all applicable Level 1 criteria

Level 2: Advanced Safety Management

- **Focus:** Consistent implementation, accountability, and program oversight.
- Level 2 recognizes departments that have moved beyond basic safety compliance and have integrated safety management into their daily operations. Safety policies are actively followed, inspections and reviews are conducted regularly, supervisors are engaged in risk management activities, and corrective actions are documented and tracked to completion. Departments achieving Level 2 can demonstrate that safety is an operational priority rather than simply a written program.
- To achieve Level 2, the department must:
    - Achieve an overall assessment score of 80% or greater
    - Achieve a minimum score of 70% in every applicable assessment section
    - Meet all applicable Level 1 and Level 2 criteria

Level 3: Safety Excellence

- **Focus:** Organizational excellence and continuous improvement.
- Level 3 represents the highest level of recognition within the FMIT Safety Excellence Initiative. Departments achieving this level have established a mature and highly effective safety management system that is fully integrated into organizational operations. Leadership actively promotes safety and risk management, employee participation is encouraged and supported, performance metrics are tracked and analyzed, and data is used to drive continual improvement. These departments demonstrate strong organizational accountability and a sustained commitment to reducing injuries, illnesses, losses, and liability exposures.
- To achieve Level 3, the department must:
    - Achieve an overall assessment score of 90% or greater
    - Achieve a minimum score of 80% in every applicable assessment section
    - Meet all applicable Level 1, Level 2, and Level 3 criteria

Self-Assessment Instructions

Step 1: Complete the Self-Assessment

Conduct a thorough assessment of your department's safety and risk management system using the questions contained in this document. The assessment is organized into eleven (11) sections covering critical areas of fire/EMS risk management, health and wellness, emergency preparedness, and operational readiness.

Each question is worth one point. A point should only be awarded when objective, observable, and measurable evidence demonstrates that the requirement has been implemented. For example: Question 33 asks: “Are instructor qualifications verified and maintained?

To award a point for level 3, the department should be able to demonstrate that they have:

- Certification and expiration tracking system
- Records of instructor continuing education
- Evaluations of instructor performance
- Specialty instructor qualifications for high-risk training topics

Important: Credit should not be awarded based solely on verbal confirmation that a process exists or is being performed.

Not Applicable (N/A) Questions

Certain questions may not apply to every department. If a question is determined to be Not Applicable (N/A):

- Do not award the point.
- Remove the question from the section's total possible points.
- Recalculate the section score using only applicable questions.

This approach ensures departments are evaluated fairly based on the services, programs, and operations they perform.

Step 2: Complete the Scoring Summary

After completing all eleven sections, transfer the results to the Scoring Summary below and calculate:

1. Total points earned for each section.
2. Total applicable points for each section.
3. Individual section percentages.
4. Overall assessment percentage.

Once the calculations are complete, compare the results to the accreditation requirements for Levels 1, 2, and 3. Because accreditation requires both an overall score and minimum scores within each section, departments should review both measurements when determining eligibility. A high overall score alone does not guarantee accreditation if one or more sections fail to meet the required minimum threshold.

Next Steps

If your department meets or exceeds the requirements for the desired level, contact the FMIT to schedule a formal Safety Improvement Assessment and verification review. If your department does not meet the minimum accreditation requirements, use the recommendations, sample policies, forms, procedures, checklists, and other resources referenced throughout this document to address identified gaps. Once improvements have been implemented, the department may repeat the self-assessment and pursue a formal assessment later.

The primary purpose of this self-assessment is not simply to determine accreditation eligibility, but to provide departments with a structured roadmap for continuously improving employee safety, reducing organizational risk, enhancing operational readiness, and strengthening overall safety performance.

Self-Assessment Score Summary:

Section Scoring Summary

Section	Points Earned	Applicable Points	Section %	Meets Level 1 (60%+)	Meets Level 2 (70%+)	Meets Level 3 (80%+)
Section 1: Leadership and Safety Culture			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 2: Risk Management and Continuous Improvement			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 3: Occupational Medical Program			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 4: Wellness and Behavioral Health			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 5: Training and Competency Management			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 6: Facilities, Stations, and Infrastructure			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 7: Apparatus and Fleet Safety			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 8: PPE, Cancer Prevention, and Exposure Control			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 9: Hazardous Materials and Operations			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 10: Technology, Records Management, and Cybersecurity			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
Section 11: Emergency Management and Continuity of Operations			%	☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No

Overall Score Calculation

Calculation Item	Score
Total Points Earned	
Total Applicable Points	
Overall Percentage (Points Earned ÷ Applicable Points × 100)	%

Safety Excellence Level Determination

Requirement	Level 1	Level 2	Level 3
Overall Score Requirement	70% or greater ☐ Yes ☐ No	80% or greater ☐ Yes ☐ No	90% or greater ☐ Yes ☐ No
Minimum Score Required in Every Section	60% ☐ Yes ☐ No	70% ☐ Yes ☐ No	80% ☐ Yes ☐ No
Level-Specific Criteria Met	Level 1: Safety Foundations ☐ Yes ☐ No	Level 2: Advanced Safety Management ☐ Yes ☐ No	Level 3: Safety Excellence ☐ Yes ☐ No

Section 1: Leadership and Safety Culture

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes:
1.	**Does the department maintain a written occupational safety, health, and wellness program approved by executive leadership?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Levels 1, 2, 3 – Safety Excellence** • Written safety and health program • Employee safety handbook • Wellness policy • Fire Chief approval memo or signature page • Employee acknowledgment forms • Program available to personnel • Annual safety goals and objectives • Annual program review	
2.	**Has the department appointed a qualified Health and Safety Officer with defined responsibilities, authority, and access to executive leadership?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1 – Safety Foundations** • Appointment letter designating the Health and Safety Officer • Position description outlining responsibilities • Organizational chart showing reporting relationship • Fire Chief memo establishing authority • Required safety training or certifications **Level 2, Level 3 – Safety Excellence** • Defined safety goals and annual work plan • Safety committee leadership responsibilities • Hazard and injury review documentation • Regular meetings with executive leadership • Participation in safety inspections and investigations • Professional development and continuing education records	
3.	**Does the department designate a qualified Incident Safety Officer when incident complexity, hazards, or department policy require one?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1 – Safety Foundations** • Written policy requiring Incident Safety Officers (ISOs) at designated incidents • SOP/SOG defining when an ISO is required • ISO designation process • Trained personnel identified as potential ISOs	

					• ISO training certificates • Incident command procedures referencing ISO responsibilities **Levels 2, 3 – Safety Excellence** • Incident reports documenting ISO assignments • After-action reviews involving ISO observations • Trend analysis of ISO recommendations and corrective actions • Lessons learned integrated into training and operations	
4.	**Are safety responsibilities clearly defined for supervisors and members, and are leaders accountable for enforcing safe work practices?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1 – Safety Foundations** • Safety responsibilities outlined in policies, SOPs, or employee handbooks • Job descriptions defining safety responsibilities for supervisors and members • New employee orientation materials covering safety expectations **Level 2, Level 3 – Safety Excellence** • Supervisor safety accountability measures • Performance evaluations containing safety-related expectations • Documented safety inspections conducted by supervisors • Safety committee participation by supervisors and members • Training records covering leadership safety responsibilities • Safety performance incorporated into leadership evaluations	
5.	**Does the department maintain an active safety committee or equivalent employee-participation process?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1 – Safety Foundations** • Safety committee charter or policy • Meeting agendas and minutes • Committee membership roster • Records of hazards or concerns submitted by personnel • Documentation showing committee meetings occur regularly **Level 2, Level 3- Safety Excellence** • Representative membership from multiple ranks or divisions • Committee recommendations and follow-up actions • Hazard, injury, and near-miss reviews • Corrective action tracking logs • Safety inspection findings reviewed by the committee • Executive leadership updates or reports	

6.	**Does executive leadership regularly review safety performance, claims trends, serious incidents, and corrective actions?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1 – Safety Foundations** • Safety performance reports presented to executive leadership • Incident and injury review documentation • Claims summaries or loss reports • Leadership meeting agendas and minutes discussing safety • Corrective action records • Annual safety program reviews **Level 2 – Advanced Safety Management** • Trend analyses for injuries, workers' compensation claims, and vehicle incidents • Leadership review meetings with documented action items • Corrective action tracking and follow-up documentation • Near-miss and serious incident review reports • Safety committee reports to leadership **Level 3 – Safety Excellence** • Executive safety performance objectives • Comprehensive risk and claims trend analysis • Strategic safety improvement plans based on performance data • Benchmarking against peer departments • Department-wide safety metrics reviewed routinely by leadership • Evidence that leadership decisions and resource allocations are driven by safety performance findings	.
7.	**Does the department provide leadership development related to risk management, strategic planning, and organizational safety?** *Applicable standard: NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives*				**Level 1, Level 2 – Advanced Safety Management** • Formal leadership development program • Risk assessment and risk reduction training for supervisors • Strategic planning participation records • Safety leadership courses or certifications • Annual leadership development plans **Level 3 – Safety Excellence** • Executive leadership academy or development program • Advanced risk management certifications • Succession planning documents • Mentoring and coaching programs for emerging leaders	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*

				%

Section 2: Risk Management and Continuous Improvement

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
8.	**Does the department maintain a formal risk-management program covering operations, training, facilities, vehicles, equipment, and administrative activities?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • Hazard identification and risk assessment procedures • Safety inspection checklists • Incident investigation procedures • Facility, vehicle, and equipment inspection records • Designated risk management responsibilities **Level 2, Level 3 – Safety Excellence** • Formal risk assessments completed for operations and training activities • Corrective action tracking logs • Fleet and apparatus risk management reviews • Facility safety assessments • Claims and loss trend analyses • Annual risk management program reviews • Benchmarking against peer departments	
9.	**Does the risk-management process identify hazards, evaluate risk, select controls, assign responsibility, and track completion?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • Risk assessment forms or worksheets • Hazard identification procedures • Job hazard analyses (JHAs) • Basic corrective action tracking logs • Documentation assigning responsibility for corrective actions • Completed risk assessments for training, operations, or facilities **Level 2 – Advanced Safety Management** • Formal risk assessment process with risk-ranking criteria • Corrective action plans with assigned owners and due dates • Documentation showing implementation of control measures • Management review of identified risks • Follow-up records verifying corrective actions were completed	

					Level 3 – Safety Excellence • Risk trend analysis • Documentation validating effectiveness of implemented controls • Leadership review of high-risk issues and mitigation strategies • Continuous improvement initiatives driven by risk data • Evidence that risk findings influence operational and budget decisions	
10.	**Does the department maintain an incident and near-miss reporting and investigation program?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • Written incident and near-miss reporting policy • Incident investigation procedures • Incident and near-miss reporting forms • Completed incident investigation reports • Supervisor review documentation • Corrective action records **Level 2, Level 3 – Safety Excellence** • Root cause analysis documentation • Corrective action tracking logs • Trend reports for incidents and near misses • Evidence that investigation findings drive policy, training, or operational improvements	
11.	**Are reportable incidents identified, documented, and submitted to the fire marshal's office within required timelines?** *Applicable standard: Florida Statutes Chapters 112, 119, and 633; Florida Administrative Code 69A; NFPA 1550*				**Level 1, 2, 3 – Safety Excellence** • Written procedure for identifying reportable incidents • Fire Marshal reporting requirements and guidance • Incident reporting forms • Documentation of incidents submitted to the Fire Marshal's Office • Investigation reports for reportable incidents • Records showing submissions were completed within required timelines	
12.	**Are corrective actions assigned, tracked, verified for effectiveness, and formally closed?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • Incident investigation reports with assigned actions • Corrective action tracking system or database • Documentation assigning responsibilities • Due dates for corrective actions • Records showing completed corrective actions **Level 2, 3 – Safety Excellence**	

					• Leadership review of outstanding and overdue actions • Verification records confirming actions were completed • Reports showing corrective action status and trends	
13.	**Does the department analyze injury, illness, exposure, collision, equipment and property, and liability trends?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • Injury and illness reports • Exposure incident records • Vehicle collision reports • Property damage reports • Liability claim summaries **Level 2 – Advanced Safety Management** • Claims and loss trend analyses • Root cause and contributing factor analyses • Department-wide incident trend reports • Regular leadership review of claims and loss data • Action plans developed from identified trends **Level 3 – Safety Excellence** • Multi-year trend analysis and benchmarking • Predictive risk analysis and forecasting • Identification of high-risk activities and exposures • Evidence that trends drive policy, training, staffing, or resource decisions	
14.	**Are lessons learned shared internally and with relevant stakeholders?** *Applicable standard: NFPA 1550; recognized risk-management practices*				**Level 1 – Safety Foundations** • After-action review reports • Safety bulletins or alerts • Email or newsletter communications sharing incident findings • Shift briefings or safety meeting records • Documentation showing personnel were informed of lessons learned • Safety committee communications **Level 2, 3 – Safety Excellence** • Centralized lessons learned program • Trend reports shared across all divisions • Interdepartmental or regional sharing of lessons learned • Evidence that lessons learned resulted in policy, training, or operational changes	

15.	**Does the department preserve evidence and documentation following serious incidents or fatalities and coordinate investigations with applicable regulatory and investigative authorities?** *Applicable standard: Florida Statutes Chapters 112, 119, and 633; Florida Administrative Code 69A; NFPA 1550*				**Level 1, 2, 3 – Safety Excellence** • Written evidence preservation procedure • Serious incident and fatality investigation procedures • Incident scene documentation procedures • Photographs, reports, and evidence retention records • Notifications and coordination procedures with the State Fire Marshal, law enforcement, OSHA, or other authorities.	
16.	**Does the department maintain personnel accountability, emergency radio traffic, and MAYDAY procedures for emergency operations and training activities?** *Applicable standard: NFPA 1561/NFPA 1550; NFFF 16 Firefighter Life Safety Initiatives; recognized firefighter safety practices*				**Level 1 – Safety Foundations** • Written personnel accountability procedures • Incident command procedures addressing firefighter accountability. Examples could include Accountability tags, passports, electronic accountability systems, or equivalent. Personnel accountability reports (PAR) procedures • Emergency radio traffic procedures • MAYDAY policy and procedures • Initial MAYDAY training records **Level 2, 3 - Safety Excellence** • Annual MAYDAY and firefighter survival training • Training scenarios involving lost, trapped, injured, or disoriented firefighters • Incident reviews involving accountability or MAYDAY events • Corrective action records for accountability deficiencies • Officer training on MAYDAY management and firefighter rescue operations	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 3: Occupational Medical Program

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
17.	**Does the department maintain a comprehensive occupational medical program administered by a**				**Level 1 – Safety Foundations** • Written occupational medical program policy	

	qualified provider familiar with fire and EMS duties? *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				• Contract or agreement with occupational health provider • Pre-employment and periodic medical evaluation procedures • Respirator medical clearance records • Medical fitness-for-duty procedures **Level 2 – Advanced Safety Management** • Annual medical evaluation records • Return-to-work and fitness-for-duty processes • Cancer screening, exposure monitoring, or wellness program records **Level 3 – Safety Excellence** • Comprehensive firefighter health and wellness program • Physician oversight of fitness-for-duty determinations • Health trend analysis and program performance measures • Advanced screening and early intervention initiatives • Integration of medical, wellness, and behavioral health programs	
18.	**Are pre-employment medical evaluations conducted for applicable positions?** *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				**Level 1 – Safety Foundations** • Pre-employment medical evaluation policy • Medical examination requirements for applicants • Medical clearance or fitness-for-duty forms • Candidate medical evaluation records • Respirator medical clearance documentation **Level 2, 3 – Safety Excellence** • Periodic review of hiring medical standards • Medical evaluations aligned with firefighter and EMS job demands • Physician familiar with fire and EMS occupational risks • Continuous improvement of medical screening practices	
19.	**Do members receive periodic occupational medical evaluations based on duties, exposures, and applicable requirements?** *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				**Level 1 – Safety Foundations** • Written policy requiring periodic occupational medical evaluations • Medical evaluation schedule based on position or assignment • Medical clearance and fitness-for-duty records • Respirator medical evaluation records • Documentation showing evaluations are completed at required intervals **Level 2, 3 – Safety Excellence** • Comprehensive health monitoring program • Medical evaluations tailored to specific duties and exposures	

					• Integration with wellness, fitness, and cancer prevention initiatives • Trend analysis of workforce health data • Physician oversight of occupational health risks • Evidence that health data is used to improve programs and reduce risk	
20.	**Are respirator and SCBA users medically evaluated and cleared for duty?** *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				**Level 1, Level 2, Level 3 – Safety Excellence** • Respiratory protection program • Medical evaluation and clearance policy • SCBA user qualification requirements • Medical clearance documentation • Regular reviews of respiratory protection program effectiveness	
21.	**Are personnel medically evaluated following significant occupational exposures when indicated?** *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				**Level 1 – Safety Foundations** • Occupational exposure reporting procedures • Post-exposure medical evaluation procedures • Training records on exposure reporting and medical evaluation requirements • Exposure follow-up records **Level 2 – Advanced Safety Management** • Bloodborne pathogen or hazardous exposure procedures • Exposure investigation reports • Formal exposure monitoring and tracking system • Post-exposure follow-up and return-to-duty documentation **Level 3 – Safety Excellence** • Comprehensive occupational exposure management program • Trend analysis of exposures and medical follow-up activities • Integration with medical surveillance and wellness programs • Quality assurance reviews of exposure response procedures • Leadership review of exposure trends and outcomes • Evidence that exposure data is used to improve prevention efforts and reduce future risk	
22.	**Does the department maintain processes for confidential referrals and follow-up actions?** *Applicable standard: NFPA 1580; OSHA 29 CFR 1910.134; applicable Florida requirements*				**Level 1 – Safety Foundations** • Confidential referral policy • Employee assistance program (EAP) information • Medical referral and follow-up procedures **Level 2, 3 – Safety Excellence** • Formal process for supervisor, self, and peer referrals • Training for supervisors on referrals and fitness-for-duty concerns	

					• Procedures addressing temporary restrictions or accommodations • Program utilization and trend analysis • Continuous review of referral and follow-up procedures	
23.	**Does the department maintain a documented return-to-work program?** *Applicable standard: NFPA 1580; applicable Florida requirements*				**Level 1 – Safety Foundations** • Written return-to-work policy or procedure • Fitness-for-duty clearance requirements • Transitional or light-duty procedures • Return-to-work approval documentation • Records demonstrating employees are medically cleared before returning to duty **Level 2, 3 – Safety Excellence** • Comprehensive injury management and return-to-work program • Individualized return-to-work plans • Integration with occupational health and wellness programs • Performance metrics tracking return-to-work outcomes • Trend analysis of lost-time injuries and return-to-work success rates	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 4: Wellness and Behavioral Health

Criteria		Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
24.	**Does the department maintain policies, reporting procedures, training, and investigative processes that prohibit workplace harassment, discrimination, bullying, retaliation, and other forms of inappropriate workplace conduct?** *Applicable standard: Applicable Federal and Florida employment laws; EEOC guidance; recognized workplace conduct and employee relations best practices*				**Level 1 – Safety Foundations** • Written anti-harassment and anti-discrimination policy • Workplace conduct policy • Reporting procedures for harassment complaints • Employee handbook acknowledgments • New employee orientation materials **Level 2, 3 – Safety Excellence** • Annual harassment prevention training records • Supervisor-specific training documentation • Complaint investigation procedures	

					• Documentation of corrective or disciplinary actions • Confidential reporting mechanisms • Tracking of complaints and resolutions • Anti-retaliation policy and procedures • Evidence that findings are used to enhance workplace culture and reduce risk	
25.	**Does the department maintain a comprehensive wellness and resilience program including a reintegration process for personnel returning to duty following an extended absence due to injury, illness, workers' compensation leave, maternity or parental leave, military leave, other work-related or non-work-related events?** *Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements*				**Level 1 – Safety Foundations** • Written wellness and resilience policy • Basic re-integration process • Employee Assistance Program (EAP) information • Behavioral health resource materials • Peer support program documentation • Annual mental health and wellness training records • Information on PTSD resources and support services **Level 2 – Advanced Safety Management** • Formal wellness and resilience program • Formal re-integration process • Peer support team training and qualification records • Critical incident stress management (CISM) procedures • Confidential referral procedures • Mental health awareness and suicide prevention training **Level 3 – Safety Excellence** • Comprehensive behavioral health, wellness, and resilience program • Family support and outreach resources • Resilience and stress management initiatives • Wellness program performance measures • Mental health program utilization and trend reviews • Leadership involvement in wellness initiatives	
26.	**Does the department provide support following traumatic or critical incidents?** *Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements*				**Level 1 – Safety Foundations** • Written critical incident stress, peer support, or post-incident support procedures • Employee Assistance Program (EAP) information • Behavioral health referral procedures • Supervisor guidance for post-incident support • Documentation of available mental health resources	

					• Training records addressing stress, trauma, and behavioral health awareness **Level 2, 3 – Safety Excellence** • Formal critical incident response procedures • Peer support team documentation • Critical Incident Stress Management (CISM) resources • Agreements with behavioral health professionals • Procedures for member referrals following traumatic events • Documentation of post-incident wellness follow-up • Supervisor training on trauma recognition and intervention • Family support resources following traumatic events	
27.	**Does the department comply with applicable firefighter PTSD and mental-health training requirements?** *Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements*				**Level 1 – Safety Foundations** • PTSD and behavioral health training records • Documentation of required mental health awareness training • New employee orientation covering behavioral health resources • Employee Assistance Program (EAP) information • Written behavioral health or wellness policies • Training attendance records **Level 2 – Advanced Safety Management** • Annual behavioral health and PTSD training for members • Supervisor training on behavioral health recognition and response • Peer support team training records • Suicide prevention and resilience training documentation **Level 3 – Safety Excellence** • Comprehensive behavioral health education program • Advanced PTSD, resilience, and peer support training • Family awareness and support training opportunities • Program effectiveness evaluations • Training completion metrics and trend analysis • Continuous updates to training based on emerging risks and best practices	
28.	**Does the department provide education on resilience, sleep, fatigue, nutrition, hydration?**				**Level 1 – Safety Foundations** • Wellness training records covering resilience, sleep, fatigue, nutrition, hydration, or injury prevention • New employee wellness orientation materials	

	Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements				• Training agendas addressing wellness topics • Evidence personnel have access to wellness resources **Level 2, 3 – Safety Excellence** • Comprehensive health, wellness, and resilience education program • Individual wellness assessments or coaching opportunities • Integration of wellness education into organizational health and safety goals	
29.	**Are physical-readiness and fitness initiatives incorporated into the wellness program?** *Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements*				**Level 1 – Safety Foundations** • Written fitness and wellness policy • Physical fitness program documentation • Access to fitness equipment or exercise facilities • Physical readiness guidance for personnel • Injury prevention training records • Wellness program communications and resources **Level 2 – Advanced Safety Management** • Structured fitness and conditioning program • Physical fitness assessments or evaluations • Fitness training plans tailored to firefighter duties • Certified fitness trainers, coordinators, or peer fitness personnel **Level 3 – Safety Excellence** • Comprehensive physical readiness and performance program • Individualized fitness assessments and improvement plans • Occupational performance testing or benchmarking • Data-driven injury prevention initiatives • Trend analysis of fitness, injury, and wellness outcomes	
30.	**Does the department maintain safe fitness and injury-prevention practices, including warm-up activities where appropriate?** *Applicable standard: NFPA 1580; applicable Florida firefighter mental-health and PTSD requirements*				**Level 1 – Safety Foundations** • Warm-up and stretching guidance for training or physical activity • Fitness equipment inspection records • Safety briefings covering fitness-related injury risks **Level 2 – Advanced Safety Management** • Standardized warm-up and mobility protocols • Fitness program guidelines developed by qualified personnel • Peer fitness trainer or fitness coordinator records **Level 3 – Safety Excellence**	

					• Comprehensive occupational athlete or tactical fitness program • Individualized fitness and injury prevention plans • Functional movement, mobility, and injury risk assessments • Program effectiveness reviews and performance metrics	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 5: Training and Competency Management

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
31.	**Does the department maintain a documented annual training plan?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Written annual training plan or training calendar • Training goals and objectives • Required training topics identified for personnel • Training records showing planned training is conducted • Personnel qualification files **Level 2 – Advanced Safety Management** • Comprehensive annual training plan based on risk and needs assessments • Training matrix by position, certification, or assignment • Required recertification and compliance training schedules • Officer and specialty team training plans • Documentation of training plan review and updates • Tracking of training completion and deficiencies **Level 3 – Safety Excellence** • Multi-year training strategy aligned with organizational goals • Data-driven training plan based on incidents, near misses, and performance trends • Individual development and succession planning components • Training effectiveness evaluations • Integration of training outcomes into risk reduction and operational improvements	

					• Evidence that training plans are continuously updated based on lessons learned and emerging risks	
32.	**Does the department maintain a formal onboarding and probationary training program?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Written onboarding or probationary training program • New member orientation curriculum • Training checklist for probationary personnel • Required policies, safety, and operational training records • Assigned mentor, trainer, or supervisor documentation • Probationary performance evaluations **Level 2, 3 – Safety Excellence** • Formal probationary training manual or task book • Standardized competency-based progression process • Position-specific performance benchmarks • Remediation procedures for deficiencies • Supervisor or field training officer evaluations • Analysis of probationary training outcomes and trends	
33.	**Are instructor qualifications verified and maintained?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Instructor certification records • Copies of applicable instructor credentials • Training program identifying approved instructors • Documentation of instructor assignments • Procedures for verifying instructor qualifications **Level 2, 3 – Safety Excellence** • Certification and expiration tracking system • Records of instructor continuing education • Evaluations of instructor performance • Specialty instructor qualifications for high-risk training topics	
34.	**Are lesson plans periodically reviewed for safety and risk management and updated?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Written lesson plans • Lesson plan review and approval procedures • Documentation of periodic lesson plan updates • Safety considerations included in lesson plans • Revision dates and version control documentation **Level 2, 3 – Safety Excellence** • Formal lesson plan review schedule • Risk assessments for high-risk training activities	

					• Documentation incorporating lessons learned and incident trends • Training committee or supervisory review records • Updates reflecting changes to standards, policies, or equipment • Corrective actions resulting from training reviews	
35.	**Does the department maintain a comprehensive training safety and risk management program that includes pre-training assessments, site and equipment inspections, safety officer oversight, emergency procedures, incident reporting, and post-training critiques?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Written training safety policy or procedures • Pre-training risk assessment forms • Training site and equipment inspection checklists • Safety briefing documentation • Training incident reporting procedures • Emergency action plans for training events **Level 2, 3 – Safety Excellence** • Designated Training Safety Officer procedures • Documentation of hazard mitigation prior to training • Post-training critiques and after-action reviews • Trend analysis of training injuries, near misses, and safety observations	
36.	**Are injury-prevention and warm-up activities integrated into strenuous training events?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Written training fitness and injury-prevention procedures • Training safety briefings addressing injury prevention • Warm-up and stretching guidance for physical training events • Lesson plans incorporating warm-up activities • Training schedules identifying strenuous activities • Documentation of fitness-related injury reporting **Level 2, 3 – Safety Excellence** • Standardized warm-up and mobility protocols • Risk assessments for physically demanding training • Instructor guidance on injury prevention practices • Rehabilitation, hydration, and recovery procedures during training • Review of training-related injuries and near misses	
37.	**Are live-fire training activities planned and conducted in compliance with applicable NFPA requirements?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1, 2, 3 – Safety Excellence** • Live-fire training policies and procedures • Pre-burn plans and safety checklists • Training site inspection documentation • Personnel accountability procedures • Training safety briefing records • Designated Safety Officer assignments	

					• Post-training critiques and after-action reviews • Documentation of corrective actions from identified deficiencies • Integration of lessons learned into training procedures	
38.	**Does the department evaluate training effectiveness using operational outcomes, incidents and feedback?** *Applicable standard: NFPA 1400; NFPA 1401; applicable professional qualification standards*				**Level 1 – Safety Foundations** • Post-training critiques or after-action reviews • Analysis of operational performance following training • Review of incidents, near misses to identify training needs • Student, instructor, and supervisor feedback records • Documentation showing lesson plans updated based on findings **Level 2, 3 – Safety Excellence** • Comprehensive training quality assurance program • Trend analysis linking training to operational outcomes and risk reduction • Evaluation of claims, injuries, and incident data to measure training effectiveness • Continuous improvement process for curriculum development • Leadership review of training effectiveness measure	
39.	**Does the department maintain required certifications, licenses, qualifications, and continuing-education documentation?** *Applicable standard: Florida Statutes Chapters 112, 119, and 633; Florida Administrative Code 69A; NFPA 1550*				**Level 1 – Safety Foundations** • Copies of required certifications and licenses • Personnel qualification files • Continuing education records • State certification verification records • Training transcripts and course completion certificates • Procedures for maintaining qualification records **Level 2, 3 – Safety Excellence** • Qualification matrix by position or assignment • Certification and license tracking system • Continuing education compliance reports • Credential expiration monitoring • Documentation of corrective actions for expired credentials • Supervisor review of qualification status	
40.	**If fire prevention services are provided, are inspection and code-enforcement activities conducted and documented by qualified personnel?**				**Level 1 – Safety Foundations** • Fire inspection and code enforcement policies and procedures • Fire inspector certifications or qualifications • Inspection reports and records • Violation notices and correction documentation • Public education and prevention activity records	

	Applicable standard: Florida Statutes Chapters 112, 119, and 633; Florida Administrative Code 69A; NFPA 1550				• Documentation identifying personnel authorized to perform inspections **Level 2 – Advanced Safety Management** • Inspection schedules and tracking records • Plans review procedures and documentation • Follow-up inspection and reinspection records • Continuing education records for inspectors • Performance metrics for inspection and code enforcement activities • Documentation of enforcement actions and compliance outcomes **Level 3 – Safety Excellence** • Data-driven inspection and prevention strategies • Trend analysis of violations, inspections, and fire incidents • Integration of prevention activities with community risk assessments	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 6: Facilities, Stations, and Infrastructure

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
41.	**Does the department maintain and document a routine facility inspection program, including additional inspections after disasters or significant events?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1 – Safety Foundations** • Facility inspection policies and procedures • Routine station and facility inspection checklists • Housekeeping and safety inspection reports • Documentation of identified deficiencies and repairs • Post-disaster or post-event inspection procedures **Level 2, 3 – Safety Excellence** • Formal facility inspection program • Scheduled inspections of stations, training facilities, and support buildings • Generator, electrical, and life-safety system inspection records • Corrective action tracking logs • Documentation of inspections following storms, floods, hurricanes, or other significant events	

					• Maintenance work orders and repair records • Supervisor review of facility inspection findings	
42.	**Are identified facility deficiencies assigned, tracked, verified, and formally closed?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1 – Safety Foundations** • Facility inspection reports identifying deficiencies • Work orders or maintenance requests • Documentation assigning corrective actions • Repair records • Follow-up inspection records • Documentation showing deficiencies were corrected **Level 2, 3 – Safety Excellence** • Formal deficiency tracking system • Assigned responsible parties and completion deadlines • Corrective action logs • Management review of open deficiencies • Verification inspections following repairs • Documentation of overdue and completed actions • Trend tracking of recurring facility issues	
43.	**Do station inspections address housekeeping, walking surfaces, exits, electrical safety, storage, lighting, sanitation, and building conditions?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1, 2, 3 – Safety Excellence** • Formal station inspection program • Station specific inspection checklists • Scheduled inspections with documented findings • Corrective action tracking for identified deficiencies • Leadership review of inspection results • Trend tracking of recurring facility and housekeeping issues • Documentation of follow-up inspections • Facility improvement plans based on inspection findings	
44.	**Do apparatus-bay inspections address pedestrian routes, backing, doors, floors, exhaust, ventilation, charging systems, clearance, flammable liquids, compressed gasses, and general storage?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1 – Safety Foundations** • Apparatus bay inspection checklists • Pedestrian walkway inspections • Apparatus backing procedures • Bay door inspection and maintenance records • Floor condition and slip/trip hazard inspections • Storage and housekeeping inspections **Level 2, 3 – Safety Excellence** • Formal apparatus bay inspection program • Exhaust extraction system inspection records	

					• Ventilation system inspection and maintenance documentation • Apparatus battery charging system inspections • Corrective action tracking for identified deficiencies • Supervisor review of bay inspection findings • Documentation of backing and pedestrian safety controls	
45.	**Are life-safety systems and emergency equipment inspected, tested, and maintained?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1, 2, 3 – Safety Excellence** • Fire extinguisher inspection records • Emergency lighting inspection records • Exit sign inspection records • Generator inspection and testing records • AED inspection logs • First aid equipment inspection records • Written inspection and maintenance procedures • Fire alarm and suppression system testing records • Emergency power system testing documentation	
46.	**Are clean living and administrative areas separated from contaminated PPE, exhaust, cleaning, and decontamination activities?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1 – Safety Foundations** • Station design or contamination control policies • Designated clean and contaminated areas • PPE storage procedures • Decontamination procedures for gear and equipment • Apparatus exhaust removal practices • Housekeeping and station inspection records • Documentation showing contaminated gear is not stored in living areas **Level 2, 3 – Safety Excellence** • Designated gear cleaning and storage areas • Personnel training on cancer-risk reduction and contamination prevention • Periodic audits of station contamination-control practices	
47.	**Are station security systems, access controls, cameras, alarms, keys, and visitor practices reviewed and tested?** *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				**Level 1, 2, 3 – Safety Excellence** • Station security policy or procedures • Key control and access control records • Visitor sign-in procedures • Security camera inventory and inspection records • Alarm system testing records • Security inspection checklists	
48.	**Does the department maintain an emergency power program covering inspection, testing, fuel,**				**Level 1, 2, 3 – Safety Excellence** • Generator inspection and maintenance records	

	load, maintenance, transfer switches, and corrective action? *Applicable standard: NFPA 1550; NFPA 110; NFPA 10; NFPA 70/70E; Florida Fire Prevention Code*				• Emergency power system operating procedures • Fuel level inspection logs • Scheduled generator exercise/test records • Documentation of identified deficiencies and repairs • Evaluation of system performance during actual outages	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 7: Apparatus and Fleet Safety

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
49.	**Does the department have a preventative maintenance program that addresses safety-critical vehicle systems and installed equipment?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Formal preventive maintenance program • Vehicle inspection and maintenance records • Scheduled inspections of installed emergency equipment • Vendor service and testing records • Out-of-service procedures for unsafe vehicles or equipment • Corrective action tracking for identified deficiencies • Documentation of compliance with manufacturer maintenance requirements **Level 2, 3 – Safety Excellence** • Comprehensive fleet and equipment lifecycle management program • Trend analysis of vehicle failures and maintenance issues • Risk-based replacement planning • Performance metrics for fleet reliability and readiness • Regular audits of maintenance records and program effectiveness • Predictive maintenance practices • Evidence that maintenance efforts reduce breakdowns, collisions, or equipment failures	
50.	**Are apparatus and vehicles inspected before use and at established intervals?**				**Level 1, 2 – Advanced Safety Management** • Formal apparatus and vehicle inspection program • Supervisor review of inspection records • Out-of-service procedures for unsafe vehicles	

	Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family				• Corrective action tracking for deficiencies • Compliance monitoring for required inspections • Trend tracking of recurring vehicle issues **Level 3 – Safety Excellence** • Analysis of vehicle reliability and inspection trends • Performance metrics for fleet readiness • Periodic audits of inspection compliance • Risk-based fleet management and replacement planning	
51.	**Are safety-critical defects reported, controlled, repaired, and verified before return to service?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Vehicle defect reporting procedures • Apparatus inspection reports identifying defects • Work orders and maintenance requests • Out-of-service criteria or procedures • Repair records for safety-critical systems • Documentation verifying repairs were completed **Level 2, 3 – Safety Excellence** • Formal defect reporting and corrective action process • Procedures requiring removal from service when critical defects are identified • Fleet maintenance tracking system • Supervisor review of reported defects • Verification inspections following repairs • Documentation of return-to-service approvals • Trend tracking of recurring defects • Root cause analysis of recurring failures	
52.	**Does the emergency-vehicle operations program address qualification, restraints (seat belts), intersections, speed, weather, fatigue, backing, distraction, and routine driving?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Emergency vehicle operations policy • Driver/operator qualification requirements • Emergency vehicle operator training records • Seat belt and restraint policies • Backing procedures • Safe intersection practices • Policies addressing distracted driving, speed, weather, and fatigue **Level 2, 3 – Safety Excellence** • Formal emergency vehicle operations program • Driver qualification and requalification records	

					• Annual driver training and refresher training • Vehicle collision review and investigation reports • Driver performance evaluations • Emergency and non-emergency driving procedures • Corrective action documentation following collisions or violations • Trend analysis of collisions, near misses, and driving behaviors	
53.	**Are drivers qualified before assignment and periodically reevaluated for each apparatus or vehicle type?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Driver/operator qualification policy • Driver training and authorization records • Apparatus-specific qualification documentation • License verification records • Initial road tests or competency evaluations • Documentation showing personnel are qualified before operating assigned vehicles **Level 2, 3 – Safety Excellence** • Formal driver qualification program • Apparatus-specific skills evaluations • Periodic driver requalification records • Driver training matrix by vehicle type • Supervisor approval and authorization processes • Remedial training documentation following incidents or performance concerns • Tracking of qualification expirations and renewals • Integration of driver qualifications into staffing and deployment decisions	
54.	**Does the department monitor driving performance and use coaching or corrective action when unsafe behavior is identified?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Driver performance policies and procedures • Vehicle collision and incident reports • Supervisor observations and coaching records • Driver complaint or concern documentation • Corrective action records • Documentation of remedial driver training **Level 2 – Advanced Safety Management** • Formal driver performance monitoring program • Regular reviews of vehicle incidents, near misses, and complaints • Driver performance evaluations • Coaching and counseling documentation	

					• Progressive corrective action procedures • Remedial driver training records • Supervisor review of driving trends and behaviors **Level 3 – Safety Excellence** • Comprehensive driver safety and performance management program • Telematics or vehicle monitoring system reports • Trend analysis of driving behaviors, collisions, and near misses • Individual driver performance metrics • Recognition programs for safe driving performance • Targeted coaching based on identified risk factors	
55.	**Does the department formally review collisions and significant driving incidents?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 – Safety Foundations** • Vehicle collision investigation reports • Written collision review procedures • Driver statements and supervisor reviews • Documentation of corrective actions following collisions • Vehicle incident reporting forms • Records showing collisions are formally investigated **Level 2, 3 – Safety Excellence** • Formal collision review committee or review process • Root cause analysis documentation • Review of preventability and contributing factors • Driver coaching, retraining, or corrective action records • Trend tracking of collisions and significant driving incidents • Leadership review of collision findings • Documentation of implemented corrective actions	
56.	**Does the department maintain a backing safety program including walk-arounds, backing aids, spotters, and avoidance of unnecessary backing?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family*				**Level 1 , 2 – Advanced Safety Management** • Written backing policy and procedures • Driver/operator training records • Spotter requirements and hand signal procedures • Walk-around inspection requirements before backing • Use of mirrors, cameras, or backing aids • Documentation of backing incidents and near misses **Level 3 – Safety Excellence** • Comprehensive vehicle movement and backing risk management program • Analysis of backing incidents, near misses, and damage claims	

					• Use of technology and engineering controls to reduce backing risks • Periodic audits of backing practices and compliance • Driver coaching based on observed performance or incident trends • Facility and apparatus design improvements that minimize backing exposures	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 8: PPE, Cancer Prevention, and Exposure Control

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
57.	**Does the department maintain a comprehensive PPE program covering selection, issue, fit, use, inspection, cleaning, repair, storage, retirement, and records?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1 – Safety Foundations** • Written PPE policy and procedures • PPE issue records • PPE sizing and fit documentation • User training records • Routine PPE inspection checklists • Cleaning and storage procedures • PPE inventory records **Level 2 – Advanced Safety Management** • Formal PPE management program • Individual PPE tracking records • Advanced inspection and maintenance documentation • Repair and replacement records • Respiratory protection and fit-testing records • Exposure and contamination-control procedures • PPE retirement criteria and documentation • Supervisor review of PPE compliance **Level 3 – Safety Excellence** • Comprehensive PPE lifecycle management program • Electronic PPE inventory and tracking system • Trend analysis of PPE failures, damage, and replacement needs	

					• Periodic audits of PPE compliance and condition • Advanced contamination-control and decontamination practices • Capital replacement planning for PPE assets	
58.	**Does the cancer-prevention program address SCBA use, gross decontamination, personal cleaning, gear cleaning, cab contamination, and exposure reporting?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1 – Safety Foundations** • Written cancer prevention or exposure-control policy • SCBA use procedures during and after fire suppression operations • Gross decontamination procedures • Personal hygiene and showering procedures • PPE cleaning and laundering procedures • Exposure reporting forms and documentation • Training records addressing cancer-risk reduction **Level 2, 3 – Safety Excellence** • Formal cancer prevention program • Contamination-control training records • Documentation of gross decontamination at incidents • Apparatus cab contamination-control procedures • PPE cleaning and inspection records • Supervisor review of exposure-control compliance • Program performance reviews and continuous improvement initiatives	
59.	**Does the department provide respiratory protection appropriate to assigned hazards and enforce its required use?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1 – Safety Foundations** • Written respiratory protection program • Respirator and SCBA policies and procedures • Respirator medical clearance records • Fit-testing records • Respiratory protection training records • Documentation identifying required respiratory protection for assigned hazards • Supervisor enforcement documentation **Level 2, 3 – Safety Excellence** • Formal respiratory protection program administration • Annual fit-testing and training records • Respirator inspection, maintenance, and cleaning records • Air quality testing and compressor maintenance records • Exposure assessments identifying respiratory hazards • Documentation of compliance monitoring and corrective actions • Procedures addressing specialty respiratory protection needs	

60.	**Does the department provide appropriate exposure-control PPE and supplies for bloodborne, chemical, biological, and narcotics hazards?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1 – Safety Foundations** • Exposure-control and bloodborne pathogen policies • PPE inventory records for gloves, eye protection, gowns, respirators, and other exposure-control equipment • Narcotics exposure response procedures • Hazard-specific PPE guidance • Training records on exposure-control procedures • Documentation showing PPE is available and issued as needed **Level 2 – Advanced Safety Management** • Formal exposure-control program • Hazard assessments identifying biological, chemical, and narcotics risks • PPE inspection and replacement records • Exposure incident reporting and investigation records • Respiratory protection program documentation • Training on fentanyl and other high-risk substance exposures • Supervisor reviews of PPE compliance and availability **Level 3 – Safety Excellence** • Comprehensive exposure-control and occupational health program • Trend analysis of exposure incidents and PPE utilization • Advanced hazard-specific PPE selection processes • Program audits and compliance reviews • Integration of exposure-control practices with training and medical surveillance programs • Continuous improvement based on incidents, exposures, and emerging hazards	
61.	**Are members trained to prevent and control occupational exposures?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1, 2 – Advanced Safety Management** • Bloodborne pathogen and exposure-control training records • Respiratory protection training records • Training on fentanyl and other high-risk substance exposures • PPE use and contamination-control training documentation • New employee safety orientation records • Exposure reporting procedures • Documentation showing personnel receive required exposure-prevention training **Level 3 – Safety Excellence** • Annual occupational exposure-control training	

					• Hazard-specific training for biological, chemical, narcotics, and respiratory hazards • Scenario-based exposure-control training exercises • Documentation of training completion and compliance • Supervisor training on exposure prevention and reporting requirements • Lessons learned from exposures incorporated into training • Refresher training following incidents or regulatory changes	
62.	**Are exposure incidents reported, investigated, medically evaluated, treated, and followed through completion?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1, 2 – Advanced Safety Management** • Exposure reporting procedures • Exposure incident report forms • Occupational exposure investigation records • Medical evaluation referral procedures • Post-exposure treatment documentation • Exposure follow-up records • Documentation showing exposures are reported and documented **Level 3 – Safety Excellence** • Formal occupational exposure management program • Exposure investigation procedures • Root cause and contributing factor analyses • Occupational health provider documentation • Corrective action tracking records • Return-to-duty and follow-up evaluation documentation • Member individual assessment and reintegration to work (not return/fit for duty) • Supervisor review of exposure incidents • Medical surveillance and long-term follow-up programs	
63.	**Does the department maintain a hearing-conservation program appropriate to identified noise exposures?** *Applicable standard: NFPA 1850; NFPA 1970; NFPA 1550; NFPA 1580; OSHA 29 CFR 1910.1030 and 1910.134*				**Level 1 – Safety Foundations** • Hearing conservation policy or procedures • Noise exposure assessments or evaluations • Hearing protection availability and issue records • Training records on noise hazards and hearing protection • Documentation identifying personnel exposed to elevated noise levels **Level 2, 3 – Safety Excellence** • Comprehensive occupational hearing conservation program • Baseline and periodic hearing test records	

					• Procedures for addressing hearing threshold shifts • Supervisor review of hearing conservation compliance • Trend analysis of audiometric testing results • Noise reduction initiatives for apparatus, equipment, and facilities • Integration with occupational medical and wellness programs	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 9: Hazardous Materials and Operations

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
64.	**Does the department maintain a Chemical Hazard Communication program with chemical inventory, safety data sheets, labels, training, and periodic review?** *Applicable standard: NFPA 470; NFPA 2500; NFPA 2400; OSHA Hazard Communication; applicable FAA and Florida UAS requirements*				**Level 1 – Safety Foundations** • Written Hazard Communication (HazCom) policy • Chemical inventory list • Safety Data Sheets (SDS) for hazardous chemicals • Properly labeled chemical containers • Employee Hazard Communication training records • Documentation identifying where SDS information is available **Level 2, 3 – Safety Excellence** • Formal Hazard Communication program • Procedures for approving and tracking new chemicals • Periodic chemical inventory reviews • SDS management and update procedures • Supervisor verification of container labeling • Corrective action records for HazCom deficiencies	
65.	**Does the department maintain a compressed-gas management program addressing receipt, securing, segregation, storage, handling, inspection, and removal from service?** *Applicable standard: NFPA 470; NFPA 2500; NFPA 2400; OSHA Hazard Communication; applicable FAA and Florida UAS requirements*				**Level 1, 2, 3 – Safety Excellence** • Written compressed gas safety policy or procedures • Compressed gas cylinder inventory • Storage and securing procedures • Cylinder labeling and identification requirements • Inspection records for cylinders and regulators • Employee training records	

					• Documentation of damaged or expired cylinders being removed from service • Integration with facility safety and Hazard Communication programs	
66.	**Does the department maintain a flammable and combustible liquid safety program including use of approved containers and flammable cabinets?** *Applicable standard: NFPA 470; NFPA 2500; NFPA 2400; OSHA Hazard Communication.*				**Level 1, 2, Level 3 – Safety Excellence** • Written flammable and combustible liquid safety procedures • Chemical inventory identifying flammable liquids • Safety Data Sheets (SDS) • UL Approved metal safety containers for flammable liquids • Flammable storage cabinet inspections • Employee training records • Hazard labeling and storage documentation • Integration with facility safety and Hazard Communication programs	
67.	**Are hazardous-materials responders trained, medically qualified, equipped, and assigned within their authorized response level?** *Applicable standard: NFPA 470; NFPA 2500; NFPA 2400; OSHA Hazard Communication*				**Level 1 – Safety Foundations** • Hazardous materials response qualification records • Training records for the assigned response level • Medical clearance documentation • PPE and response equipment inventories • Position descriptions identifying response responsibilities • Documentation showing personnel operate within their assigned response level **Level 2 – Advanced Safety Management** • Formal hazardous materials response program • Qualification and certification tracking system • Annual refresher and competency training records • Respiratory protection and fit-testing records • Medical surveillance documentation • Team assignment and deployment records • Procedures restricting personnel from operating beyond authorized qualifications **Level 3 – Safety Excellence** • Comprehensive hazardous materials team management program • Recurring skills verification and performance evaluations • Multi-department exercises and readiness assessments • Trend analysis of training, qualifications, and response activities • Program audits and compliance reviews • Succession planning and specialty team development	
68.	**Do technical-rescue programs (Confined space, rope rescue, excavation, dive team, etc) maintain**				**Level 1 – Safety Foundations** • Discipline-specific technical rescue policies and procedures	

	discipline-specific policies, qualifications, medical support, equipment, PPE, command, and mutual-aid capability? *Applicable standard: NFPA 470; NFPA 2500; NFPA 2400*				• Personnel qualification and certification records • Medical clearance documentation for assigned team members • Equipment and PPE inventories • Equipment inspection and maintenance records • Incident command procedures for technical rescue operations • Mutual aid agreements or response arrangements **Level 2 – Advanced Safety Management** • Formal technical rescue program for each discipline • Training and competency tracking records • Specialty team rosters and qualification matrices • Rescue equipment testing and replacement records • Discipline-specific risk assessments and preplans • Medical support procedures for rescue incidents • Multi-department training and mutual aid exercise documentation • Corrective action records from drills, inspections, or incidents **Level 3 – Safety Excellence** • Comprehensive technical rescue program management plan • Recurring proficiency assessments and skills verification • Program audits and readiness evaluations • Trend analysis of training, deployments, and equipment performance • Regional technical rescue coordination and mutual aid integration • Lessons learned program and after-action review documentation	
69.	**Are specialized vehicle operators (ATV's UTVs, Marine Units, etc.) assigned, tracked, qualified, equipped, and restricted from independent operation until requirements are met?** *Applicable standard: NFPA 1400; NFPA 1550; NFPA 1900/1910 family.*				**Level 1 – Safety Foundations** • Written policy for specialized vehicle and equipment operators • List of authorized ATV, UTV, marine, or other specialized vehicle operators • Training and qualification records • Equipment assignment records • Operator authorization forms • Procedures restricting unqualified personnel from independent operation • Pre-use inspection requirements **Level 2, 3 – Safety Excellence** • Formal operator qualification program • Skills evaluations and practical competency assessments	

					• Annual or recurrent training matrix tracking operator status and expirations • Refresher training records • Documentation of operator restrictions, probationary status, or remediation • Incident and near-miss reviews involving specialized vehicles • Lessons learned incorporated into training and qualification requirements	
70.	**Does the UAS program address FAA compliance, pilot qualification, flight risk, weather, Remote ID, lost-link emergencies, records, and applicable Florida hardware requirements?** *Applicable standard: FAA and Florida UAS requirements*				**Level 1, 2, 3 – Safety Excellence** • Written UAS policy and procedures • FAA Part 107 pilot certificates, as applicable • Flight risk assessment forms • Weather evaluation procedures • Remote ID compliance documentation • Lost-link or flyaway emergency procedures • Flight logs and mission records • Maintenance and configuration management records • Records retention procedures for flight data, images, and videos	
71.	**Does the department maintain rehabilitation procedures for emergency incidents and strenuous training activities that address medical monitoring, hydration, cooling, warming, nourishment, rest, and return-to-duty decisions?** *Applicable Standard: NFPA 1550; NFPA 1584*				**Level 1 – Safety Foundations** • Written rehabilitation (rehab) policy or procedures • Designated rehab areas identified at incidents and training events • Procedures for hydration, rest, and nourishment • Basic medical monitoring procedures • Documentation of rehab training for personnel • Incident command procedures addressing rehab operations **Level 2 – Advanced Safety Management** • Formal rehabilitation program • Vital sign and medical monitoring documentation • Cooling, warming, and environmental stress mitigation procedures • Training records for officers and rehab personnel • Rehab implementation records during significant incidents or training events • Medical transport and escalation procedures • Annual review of rehab procedures **Level 3 – Safety Excellence**	

					• Comprehensive rehabilitation and responder recovery program • Data-driven review of heat stress, overexertion, and rehab activations • Integration of rehab practices into training and operational planning • Periodic audits of rehab compliance and effectiveness • Advanced environmental monitoring procedures • Lessons learned and corrective actions incorporated into rehab operations	
72.	**Do training activities incorporate rehabilitation procedures appropriate to the duration, intensity, environmental conditions, and physical demands of the event?** *Applicable Standard: NFPA 1550; NFPA 1584*				**Level 1 – Safety Foundations** • Written training rehabilitation procedures • Hydration and rest provisions during strenuous training • Designated rehabilitation areas for live-fire and physically demanding training • Instructor guidance on heat stress and overexertion prevention • Documentation identifying when rehab is required • Safety briefings addressing rehabilitation requirements **Level 2 – Advanced Safety Management** • Formal rehabilitation procedures integrated into training plans • Medical monitoring procedures during high-risk training events • Cooling, warming, and environmental exposure controls • Training Safety Officer oversight of rehabilitation activities • Documentation of rehab implementation during live-fire and strenuous training • Return-to-training criteria and medical referral procedures • Annual review of rehabilitation procedures **Level 3 – Safety Excellence** • Comprehensive training rehabilitation and recovery program • Data collection on heat stress, overexertion, and training-related medical events • Environmental monitoring and risk-based rehab implementation • Periodic audits of rehabilitation compliance during training activities • Continuous improvement based on training injuries, illnesses, and lessons learned • Integration of rehabilitation practices into all high-risk training programs	
73.	**Does the department maintain a breathing air quality program that includes air testing,**				**Level 1, 2, 3 – Safety Excellence**	

	compressor maintenance, filtration, cylinder management, and certification of breathing air systems? *Applicable Standard: NFPA 1852; NFPA 1989; OSHA 29 CFR 1910.134; NFPA 1550*				• Written breathing air quality procedures • Scheduled laboratory air quality testing records • Compressor service and maintenance contracts • Cascade system inspection and maintenance records • Air cylinder hydrostatic testing and tracking records • Breathing air system operating procedures • Corrective action records for failed tests or deficiencies • Capital replacement planning for compressors and breathing air equipment	
74.	**Does the department maintain a Traffic Incident Management (TIM) program that addresses roadway operations, temporary traffic control, responder visibility, apparatus positioning, incident command, and responder safety?** *Applicable Standard: FHWA Traffic Incident Management Guidelines; MUTCD; NFPA 1500/1550; NFPA 1091; applicable state traffic incident management requirements*				**Level 1, 2 – Advanced Safety Management** • Written Traffic Incident Management (TIM) policy or procedures • Responder roadway safety training records • Temporary traffic control procedures • High-visibility apparel policy • Apparatus positioning guidelines • Traffic incident scene safety procedures • Documentation of TIM awareness training **Level 3 – Safety Excellence** • Formal TIM program and documentation records • FHWA National TIM Training completion records • Traffic control plans or response guidelines • Multi-department coordination procedures with law enforcement, transportation departments, and towing/recovery partners • Procedures addressing lane closures, advance warning, and traffic flow management • Roadway incident near-miss and collision reviews • Annual TIM refresher training	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 10: Technology, Records Management, and Cybersecurity

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
75.	**Does the department maintain a public records and records-management program addressing retention, requests, electronic communications, social media, exemptions, and timely response?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1, 2, 3 – Safety Excellence** • Written public records and records management policy • Public records request procedures • Records retention schedules • Procedures for email, text message, and electronic communications retention • Social media records management procedures • Documentation identifying custodian responsibilities	
76.	**Does the department social-media program include policy, administrators, approvals, public records, retention, account recovery, and multifactor authentication?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1, 2 – Advanced Safety Management** • Written social media policy • Designated social media administrators • Account inventory and ownership records • Content approval procedures • Public records retention requirements • Account recovery procedures • Evidence of multifactor authentication (MFA) on official accounts **Level 3 – Safety Excellence** • Formal social media governance program • Administrator access review records • Procedures for managing public records requests involving social media • Content moderation and comment management procedures • Training for account administrators • Documentation of account security reviews • Processes for recovering compromised or inaccessible accounts	
77.	**Does the department maintain and enforce policies governing employees' personal social media use that address professional conduct, confidentiality, public trust, identification as an department employee, prohibited content, and reporting requirements for conduct that may**				**Level 1, 2, 3 – Safety Excellence** • Personal social media policy • Employee code of conduct • Confidentiality or information-security policy • Public records and records-retention procedures • New employee orientation materials	

	adversely affect the department or employee's ability to perform their duties? *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				• Signed policy acknowledgments • Procedures for reporting suspected violations • Documentation showing the policy is accessible to personnel	
78.	**Does the department maintain a cybersecurity governance program with policies, awareness training, access controls, patching, backups, incident reporting, and recovery procedures?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1 – Safety Foundations** • Written cybersecurity policies and procedures • Security awareness training records • User access control procedures • Patch management procedures • Data backup and recovery procedures • Cyber incident reporting process • Basic business continuity or disaster recovery plans **Level 2, 3 – Safety Excellence** • Formal cybersecurity governance program • Assigned cybersecurity roles and responsibilities • Access reviews and privileged account management records • Patch compliance reports • Phishing awareness and cybersecurity training program • Incident response plan and investigation records • Disaster recovery testing documentation	
79.	**Are phishing, malware, lost devices, unauthorized access, suspected breaches, and other cyber incidents promptly reported?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1 – Safety Foundations** • Written cybersecurity incident reporting procedure • Phishing, malware, and cybersecurity awareness training records • Incident reporting forms or notification procedures • Lost or stolen device reporting procedures • Documentation of reported cyber incidents • Contact information for IT support or incident reporting **Level 2, 3 – Safety Excellence** • Formal cybersecurity incident response plan • Incident tracking and investigation records • Defined reporting timelines and responsibilities • Procedures for reporting suspected unauthorized access or data breaches • Security awareness training and phishing simulations • Documentation of incident reviews and corrective actions	

80.	**Are multifactor authentication, strong credentials, secure configuration, encryption, and mobile-device controls used where supported and appropriate?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1, 2, 3 – Safety Excellence** • Written password and authentication policy • Multifactor authentication (MFA) requirements • Device security and mobile device usage policies • Encryption standards or procedures • System configuration standards • Evidence MFA and device security settings are enabled on supported systems	
81.	**Are critical-system backups protected, monitored, and periodically tested for successful restoration?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1 – Safety Foundations** • Written data backup and recovery procedures • Inventory of critical systems and records • Backup schedules and retention requirements • Documentation showing backups are performed • Backup storage and protection procedures • Records of successful backup completion **Level 2, 3 – Safety Excellence** • Automated backup monitoring and alerting • Disaster recovery procedures • Backup validation and integrity checks • Restoration test documentation • Recovery time objectives for critical systems • Documentation of corrective actions for failed backups or tests • Continuous improvement based on testing outcomes and emerging threats	

(1) Total Points Possible for Level	*(2) Points Not Applicable (NA)*	*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
				%

Section 11: Emergency Management and Continuity of Operations

	Criteria	Points Awarded Level 1	Points Awarded Level 2	Points Awarded Level 3	Objective Verification	Notes
82.	**Does the department maintain and exercise emergency evacuation procedures for stations, facilities, and occupied work areas, including designated assembly locations and personnel accountability?** *Applicable standard: NFPA 1550; OSHA Emergency Action Plan requirements; recognized emergency preparedness practices*				**Level 1 – Safety Foundations** • Written emergency evacuation procedures • Posted evacuation maps and routes • Designated assembly or meeting locations for each station and facility • Accountability procedures for personnel and visitors • Emergency contact information • Documentation showing personnel are informed of evacuation procedures **Level 2, 3 – Safety Excellence** • Formal emergency evacuation program • Facility-specific evacuation plans • Procedures for members with special needs or visitors • Annual evacuation drills or documented tabletop exercises • Evacuation training records • Corrective action documentation from drills or exercises • Supervisor review of evacuation procedures	
83.	**Does the department maintain a Continuity of Operations Plan (COOP) for emergency and disaster conditions?** *Applicable standard: NFPA 1550; FEMA Continuity Guidance*				**Level 1 – Safety Foundations** • Written continuity of operations (COOP) plan • Identification of essential functions • Emergency contact lists • Basic continuity procedures • Continuity plan approval documentation • Distribution of the plan to key personnel **Level 2 – Advanced Safety Management** • Department-specific continuity procedures • Recovery priorities and timelines • Alternate communications procedures • Resource and personnel continuity plans • Plan review and update documentation	

					• COOP training records **Level 3 – Safety Excellence** • Comprehensive continuity management program • Integration with municipal/county emergency plans • Continuity performance measures • Annual plan validation • Lessons learned incorporated into updates • Evidence or records of successful continuity implementation during disruptions	
84.	**Does the department maintain continuity procedures for cyberattack, communications failure, records outage, power interruption, and loss of internet or cloud services?** *Applicable standard: Florida Statutes Chapter 119; applicable Florida records schedules; recognized cybersecurity practices*				**Level 1 – Safety Foundations** • Written continuity of operations (COOP) plan includes these points • Procedures for communications failures and power outages • Backup procedures for records and critical data • Emergency contact lists and notification procedures • Manual work-around procedures for critical functions • Documentation addressing cyber incidents or system outages **Level 2 – Advanced Safety Management** • Cybersecurity incident response plan • Disaster recovery and data restoration procedures • Cloud service and network outage contingency plans • Backup communications capabilities • Critical records recovery procedures • Continuity plan training and exercise documentation **Level 3 – Safety Excellence** • Comprehensive continuity and resilience program • Regular testing and validation of continuity plans • Redundant communications and data systems • Recovery time objectives and performance metrics • After-action reviews following exercises or actual outages • Continuous improvement based on testing results and emerging cyber risks	
85.	**Are succession, delegation of authority, and emergency decision-making responsibilities clearly established?**				**Level 1 – Safety Foundations** • Organizational chart • Written delegation of authority • Chain-of-command procedures	

	Applicable standard: NFPA 1550; FEMA Continuity Guidance				• Acting officer assignments • Emergency contact lists • Position descriptions **Level 2, 3 – Safety Excellence** • Comprehensive continuity leadership program • Cross-training of command personnel • Strategic succession planning • Leadership readiness assessments • Integration with COOP planning • Evidence that succession plans are routinely exercised	
86.	**Are alternate facilities and contingency locations identified for critical operations?** *Applicable standard: FEMA Continuity Guidance; recognized emergency management practices*				**Level 1 – Safety Foundations** • List of alternate facilities • Relocation procedures • Mutual aid facility agreements • Backup communications locations • Facility contact information • Access procedures **Level 2, 3 – Safety Excellence** • Alternate operations plans • Technology and communications support plans • Equipment relocation procedures • Facility readiness assessments • Resource inventories • Documentation of alternate facility reviews	
87.	**Are continuity and disaster recovery plans periodically exercised, evaluated, and updated?** *Applicable standard: FEMA Continuity Guidance; recognized emergency management practices*				**Level 1 – Safety Foundations** • Documented continuity exercises • Tabletop exercise records • Exercise schedules • Participant rosters • Corrective action documentation • Plan revision records **Level 2, 3 – Safety Excellence** • Formal exercise program • After-action reports • Corrective action tracking	

					• Scenario-based continuity exercises • Multi-department participation • Annual continuity reviews	
(1) Total Points Possible for Level		*(2) Points Not Applicable (NA)*		*(3) Applicable Points For section: Subtract (2) from (1)*	*(4) Total Points Scored: Add All*	*(5) Section Percentage: Divide (4) from (3) = %*
						%