



Administration

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Financial Services/Underwriting

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Orlando, FL 32853-0065

Benefit Services

Workers' Compensation Claims

Property & Liability Claims

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(407) 425-9142  
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[www.flcities.com](http://www.flcities.com)

To: All Members

From: Vernell Goodridge, Workers' Compensation Claims Manager

Date: July 2, 2018

RE: Change in Bill Review/ PPO Network Provider to CorVel Corporation

Beginning July 23, 2018, the Florida League of Cities (FLC) will embark on a renewed partnership with CorVel Corporation (CorVel) for bill review and PPO network access. For the last three (3) years FLC had this service performed by Rising Medical Solutions (Rising). FLC and its membership also utilized Rising's network to choose physicians, hospitals, medical facilities, etc. for its injured workers. Although this relationship has worked well, we are always looking for ways to improve the service that we provide for our members and their injured workers. The impact to injured workers and each member will be minimal.

The decision to change our PPO provider was voluntary and made solely to continue to improve our ability to respond to your injured worker's needs.

Our primary focus during this change is to continue to provide quality care for all injured workers and to improve access throughout the State, especially in rural areas. Additionally, it will not affect previously built doctor/patient relationships or continuity of care. Many of the providers in Rising's network will also be in CorVel's network and your employees currently treating will not be required to change physicians due to this change. Preferred blue and red centers will not change unless a change is requested by individual members.

CorVel offers a comprehensive, proactive medical savings solution for all in network and out of network bills, including PPO management, medical bill repricing, line item review, professional nurse review and automated adjudication. Every feature focuses on increasing efficiencies to maximize savings opportunities.

CorVel offers their own national network of preferred physicians, hospitals and ancillary facilities for physical therapy, vocational rehab and more. This gives them full control to manage and customize the network to meet your unique needs. Their proprietary advantage also increases quality control, enabling them to ensure each provider follows the best and most timely reporting practices and return to work guidelines. Ultimately helping your employees get back to work more quickly.

Our mission is to provide the best service to our members and covered benefits to your employees. We feel this change will enhance both and we rely upon your feedback to help us do better. If you encounter service issues, please contact our management staff for assistance at 1-855-364-8567.

Vernell Goodridge, Workers' Compensation Claim Manager x1820  
Marimar Blazejewski, Workers' Compensation Claims Supervisor x1739  
Kara Burns, Workers' Compensation Claims Supervisor x1770  
Maura Soler, Workers' Compensation Medical Only Claims Supervisor x 3431  
Matt Norris Workers' Compensation Claims Supervisor x1790  
Marco Wyszowski, CorVel Bill Review Manager 407-547-3944 (Office),  
321-299-3459 (Cell)

If you receive a medical bill in relation to a workers' compensation claim on or after July, 20 2018 please email the bill to: [8888519190@onlinecapturecenter.com](mailto:8888519190@onlinecapturecenter.com)

Sincerely,



**Vernell K. Goodridge CWC, ACA, CWCL  
Workers' Compensation Claims Manager  
Florida League of Cities**