



Year Long – Online Training Course List

Human Resources

Government-specific training that helps you effectively identify, hire, and manage talented employees.

- Bullying in the Workplace
- Diversity in the Workplace
- Ethical Behavior for Local Govt.
- Leadership vs. Management
- Sexual Harassment - Harassment Awareness
- Sexual Harassment Training for Managers
- The Risks of Social Media
- Understanding the Family & Medical Leave Act
- Violence in the Workplace
- Workplace Harassment

Management

Management practices, planning, customer service, and people skills needed to manage a successful organization.

- Crisis Management
- Disciplinary Action & Procedures
- Performance Management
- Providing Effective Orientations
- **Customer Service**
- Handling Difficult Customers

Safety & Environment

Training that helps employees stay safe and healthy on the job and reduces your organization's exposure to risk.

- Bloodborne Pathogens
- Confined Spaces
- Dealing with Heat Stress
- Designing & Maintaining Safe Playgrounds
- Emergency Preparation & Egress
- Fall Protection
- Global SDS and the Hazardous Communication Standard
- Investigating Incidents
- Ladder Safety
- Lockout/Tagout
- Personal Protective Equipment
- Public Employee Safety in the Community
- Trench Safety
- Workplace Ergonomics

Fire Fighting

First Responders learn how to conduct themselves during routine tasks and understand the complexities of fire behavior and fire control

- Bloodborne Pathogens for First Responders

Law Enforcement

Officers learn how to conduct themselves during routine tasks and understand complex law enforcement issues.

- Bloodborne Pathogens for Law Enforcement
- Community Policing
- Conflict and Dispute Resolution
- Crisis Management for Law Enforcement
- Crowd Management
- Ethics in Law Enforcement
- K9 Operations
- Law Enforcement Liability
- Litigation Procedures
- Off-Duty Conduct and Powers of Arrest
- Racial Profiling
- Risk Management for Law Enforcement
- Stress Management for Dispatchers
- Use of Force – Law Enforcement
- Working in Minority Communities